imilab C20

Installation guide

Welcome to Imilab Home

Work with imilabhome

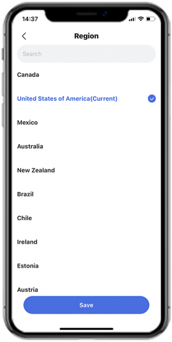
Download the Imilab Home app

ANDROID APP ON Google play

Available on the App Store

SIGNING UP AND LOGGING IN

Select your country / region



14:37

Region

Search

Canada

United States of America(Current) ✓

Mexico

Australia

New Zealand

Brazil

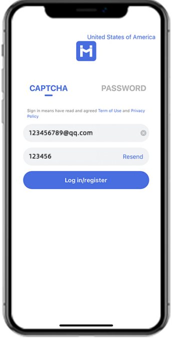
Chile

Ireland

Estonia

Austria

Save


United States of America

CAPTCHA PASSWORD

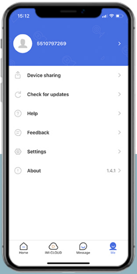
Sign in means have read and agreed Term of Use and Privacy Policy

123456789@qq.com

123456 Resend

Log in/register

You can log in using a verification code even if you haven't signed up yet


15:12

5510797269

Device sharing

Check for updates

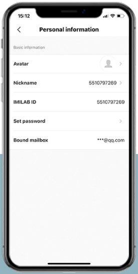
Help

Feedback

Settings

About 1.4.1

Home
IMI CLOUD
Message
Me


15:12

Personal information

Basic information

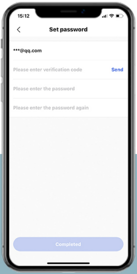
Avatar

Nickname 5510797269

IMILAB ID 5510797269

Set password

Bound mailbox ***@qq.com


15:12

Set password

***@qq.com

Please enter verification code Send

Please enter the password

Please enter the password again

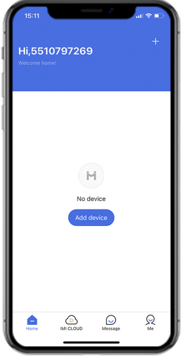
Completed

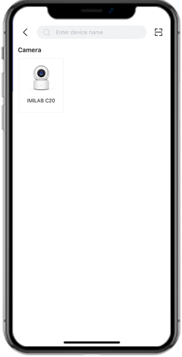
After setting up the password
login with your email and password

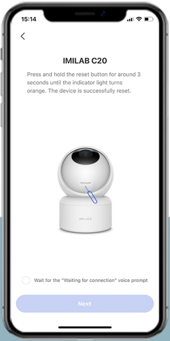
ADDING A DEVICE

- Tap “⊕ ”

- Tap C20 icon

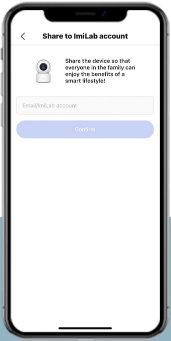

15:11
Hi,5510797269
Welcome home!
+
No device
Add device
Home
IMI CLOUD
Message
Me


Enter device name
Camera
IMILAB C20


15:14
IMILAB C20

Press and hold the reset button for around 3 seconds until the indicator light turns orange. The device is successfully reset.

○ Wait for the "Waiting for connection" voice prompt
Next


Share to ImiLab account

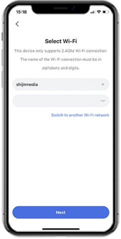
Share the device so that everyone in the family can enjoy the benefits of a smart lifestyle!

Email/ImiLab account
Confirm

Depress the reset button till the prompt "Reset Succeed"

Tap next after hearing "Waiting for connection"

Connect with the Wi-Fi


15:18

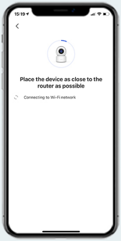
Select Wi-Fi

This device only supports 2.4Ghz Wi-Fi connection. The name of the Wi-Fi connection must be in alphabets and digits.

shijinmedia

Switch to another Wi-Fi network
Next

Indicator will be flashing blue with the prompt "Connecting, please wait"

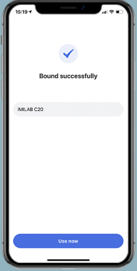


Place the device as close to the router as possible

Connecting to Wi-Fi network

With the prompt of Account binding successfully , device is connected successfully

Tap Use now


15:19
Use now

Bound successfully

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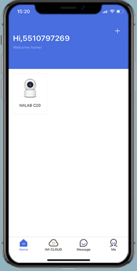
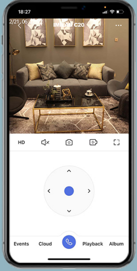
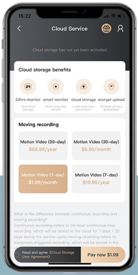

15:20
Hi,5510797269
Welcome home!
IMILAB C20
Home
IMI CLOUD
Message
Me


18:27
IMILAB C20
HD
Events
Cloud
Playback
Album

If your account was bound unsuccessfully
depress the reset button with a pin
and release it when you hear "Reset successful, starting up,"
and repeat the steps above

CHOOSING A SMAET PLAN TO CAPTURE EVERY ALERT

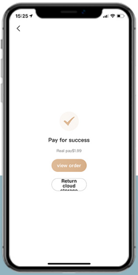

15:22
Cloud Service
Cloud storage benefits
24hrs monitor
Unlimited storage
smart monitor
Don't miss the details
cloud storage
Look back loss prevention
encrypt upload
Multiple privacy guarantees
Moving recording
Pay now $1.99

Cloud storage has not yet been activated

Motion Video (30-day) $69.99/year	Motion Video (30-day) $6.99/month
Motion Video (7-day) $1.99/month	Motion Video (7-day) $19.99/year

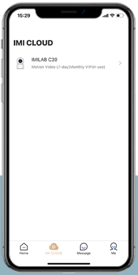
What is the difference between continuous recording and moving recording?
Continuous recording refers to 24-hour continuous loop recording, which will be stored in the cloud for 7 days / 30 days during the service cycle; moving recording refers to movement-triggered recording, which will be stored in the

Read and agree《Cloud Storage User Agreement》

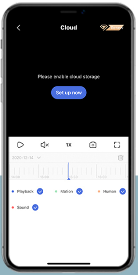

15:25
view order
Return cloud storage

Pay for success

Real pay$1.99


15:29
IMI CLOUD
Home
IMI CLOUD
Message
Me

IMILAB C20
Motion Video (7-day)Monthly VIP(In use)

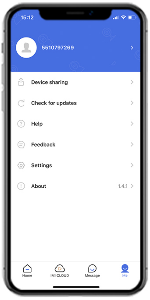

Cloud
Set up now
1X
2020-12-14
Playback
Motion
Human
Sound

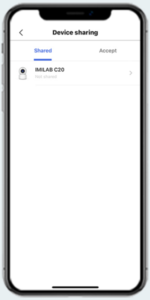
Please enable cloud storage

Choose a smart plan to access more details of motion event on cloud storage

SHARING DEVICES

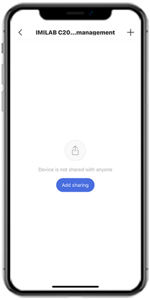
Go to Me - Device sharing


15:12
5510797269
Device sharing
Check for updates
Help
Feedback
Settings
About
1.4.1
Home
IMI CLOUD
Message
Me

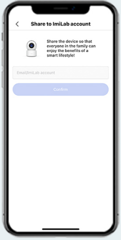

Device sharing
Shared
Accept
IMILAB C20
Not shared

Select the corresponding device

Tap the Add

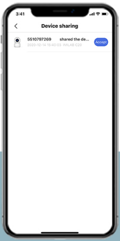

IMILAB C20...management
Add sharing

Device is not shared with anyone

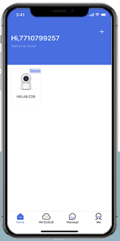

Share to ImiLab account
Email/ImiLab account
Confirm

Share the device so that everyone in the family can enjoy the benefits of a smart lifestyle!

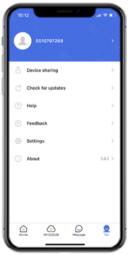
After entering the IMILAB account or ID They will receive a sharing invitation

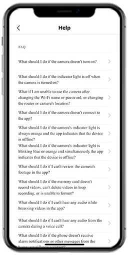

3:41
Device sharing
Accept

5510797269 shared the de...
2020-12-14 15:40:03 IMILAB C20


3:41
Hi,7710799257
Welcome home!
Shared
IMILAB C20
Home
IMI CLOUD
Message
Me

After accepting the shared device
you can view or
use the corresponding device


15:12
5510797269
Device sharing
Check for updates
Help
Feedback
Settings
About
1.4.1
Home
IMI CLOUD
Message
Me



What should I do if the camera doesn't turn on?

What should I do if the indicator light is off when the camera is turned on?

What if I am unable to use the camera after changing the Wi-Fi name or password, or changing the router or camera's location?

What should I do if the camera doesn't connect to the app?

What should I do if the camera's indicator light is always orange and the app indicates that the device is offline?

What should I do if the camera's indicator light is blinking blue or orange and simultaneously the app indicates that the device is offline?

What should I do if I can't review the camera's footage in the app?

What should I do if the memory card doesn't record videos, can't delete videos in loop recording, or is unable to format?

What should I do if I can't hear any audio while browsing videos in the app?

What should I do if I can't hear any audio from the camera during a voice call?

What should I do if the phone doesn't receive alarm notifications or other messages from the

For more queries
go to Me - Help - Device to view FAQs

imilab